

Phoenix Tours Int'l Inc.

Investors' Conference

Stock code: 5706

JUN 16 2020

Company Overview







★Company Profile

- Phoenix Tours was founded in 1957
- Chairman : Mr. William Chang
- First travel agency to be listed in Taiwan's stock market (2001).
 Transfer to the main stock market in 2011.
- The capital of NTD 612,943,530.(around USD20Million)
- Works as wholesaler and operator of outbound and inbound package tours, dealing with sub-agents and direct clients \ Individual traveler and incentive groups \ G.S.A. for Airlines.



Structure of Phoenix Tours

Operation Division

Sales Division

Financial & Information Division

Long Haul Dept.

Ticketing Dept.

Accounting Dept.

Cruises Dept.

Commercial Account

Financial Dept.

N.E. Asia Dept.

Wholesales Dept.

Computer Dept.

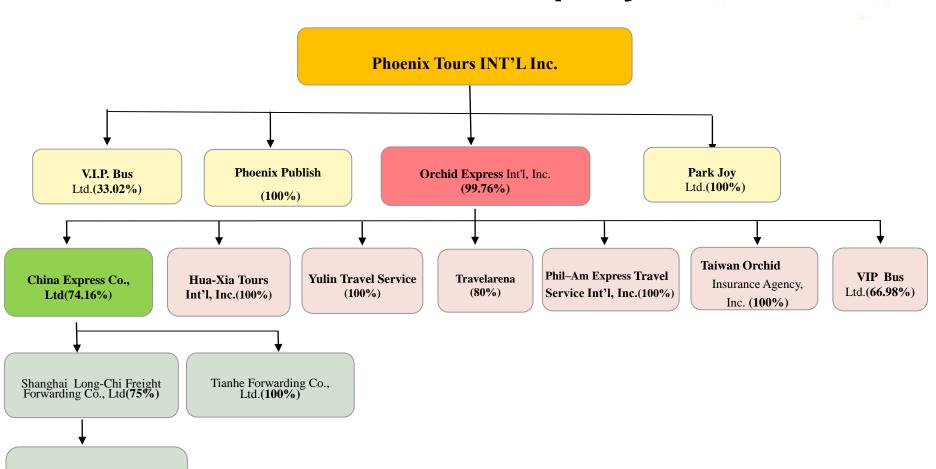
S. E. Asia Dept.

Branches

Inbound Tour Dept.



Affiliated Company

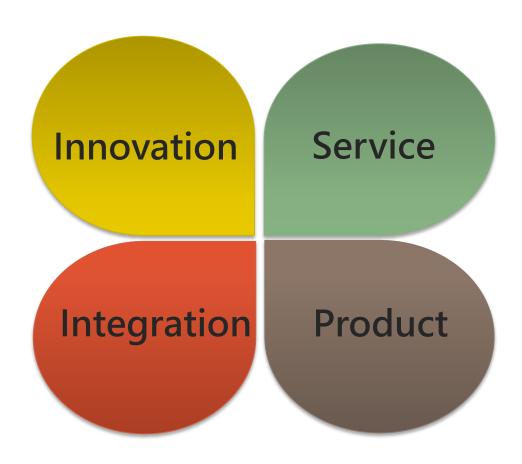


Shanghai Long-Ho Freight Forwarding Co., Ltd(100%)

Competitive advantage

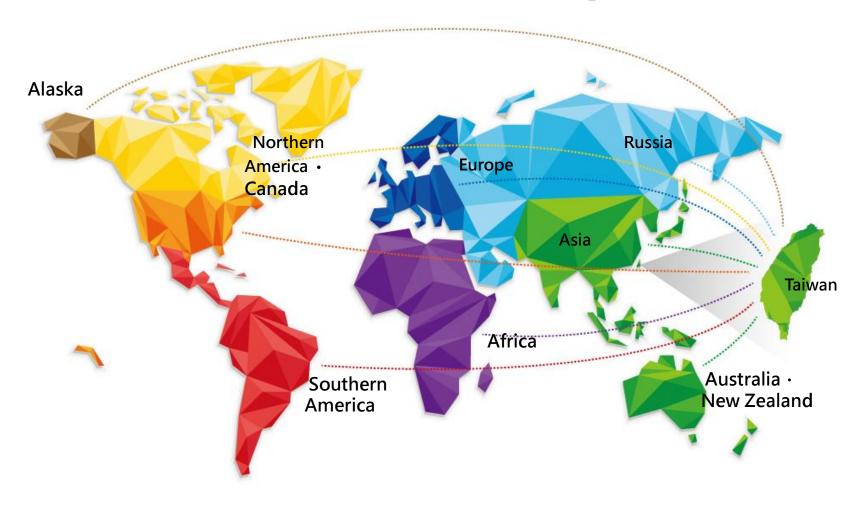


★Our Core Values





★Globalized tour product





★Resource integration



G.S.A. of Airlines













POLISH AIRLINES







American Airlines Report Airlines Report













Park Joy Ltd.



The new "HAUS FOOD" food court brand entered the "日月光廣場WeMall" in Tucheng District, New Taipei City. It was officially opened on July 26, 2018 . From property management began the first step of diversified management of Phoenix Tours.









T.O.E Insurance agency



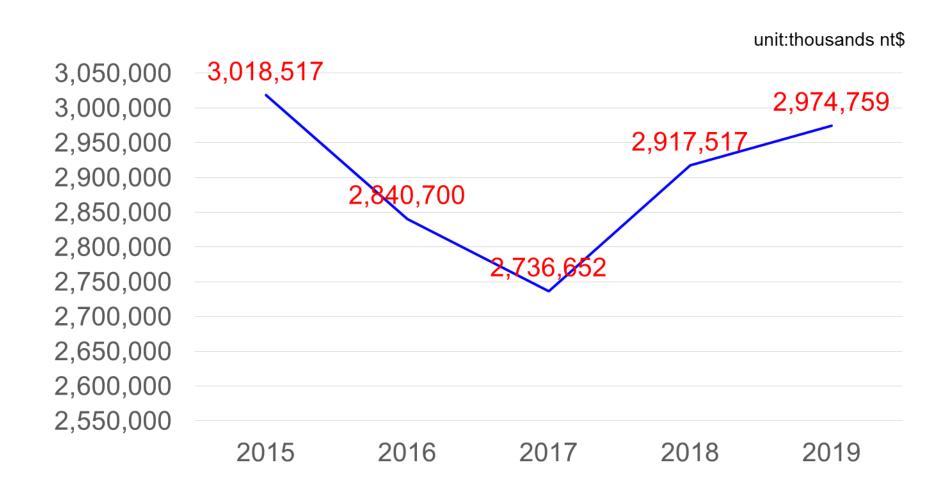
- Business items: Mainly engaged in property and casualty insurance, especially tourism domestic and foreign travel safety insurance, travel industry contract liability insurance and performance liability insurance.

 Also undertake, fire insurance, car insurance, liability insurance, etc.
- Target: * Phoenix tours group tourism related companies
 *Other travel agencies
 *GDS reservation system
- Advantages: Both travel and insurance majors, rapid insurance coverage, and claims settlement services

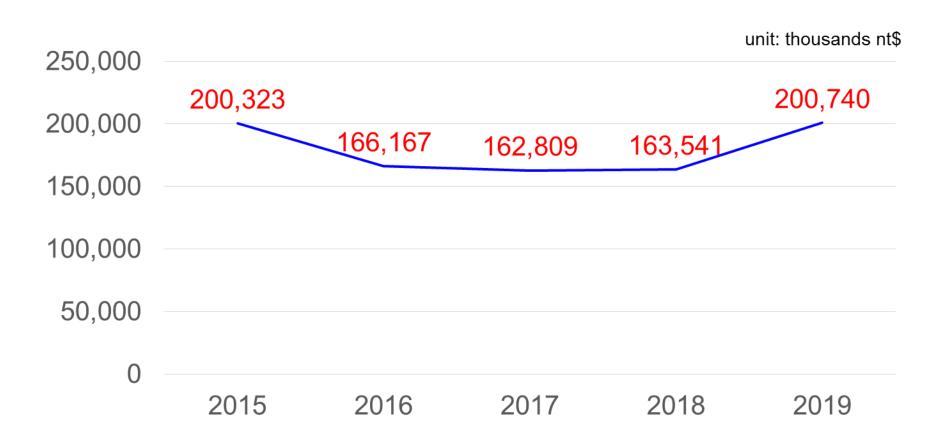
Financial Performance



(1)Operating Revenue



(2) Net Profit after Tax



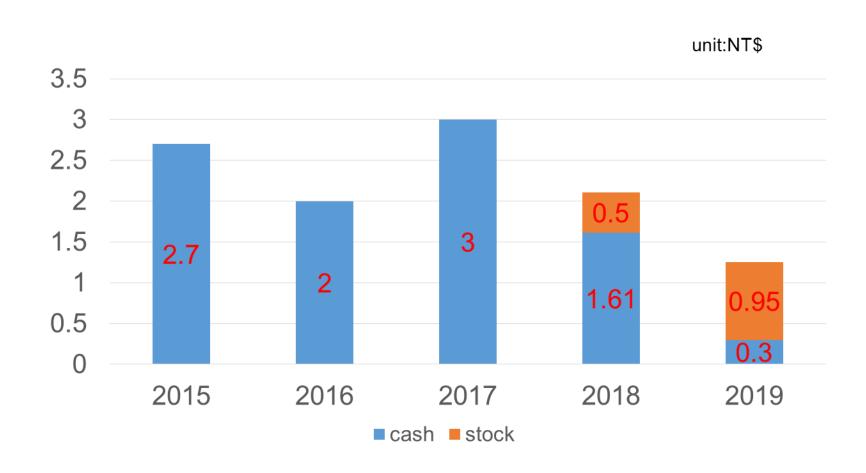


(3)**EPS**

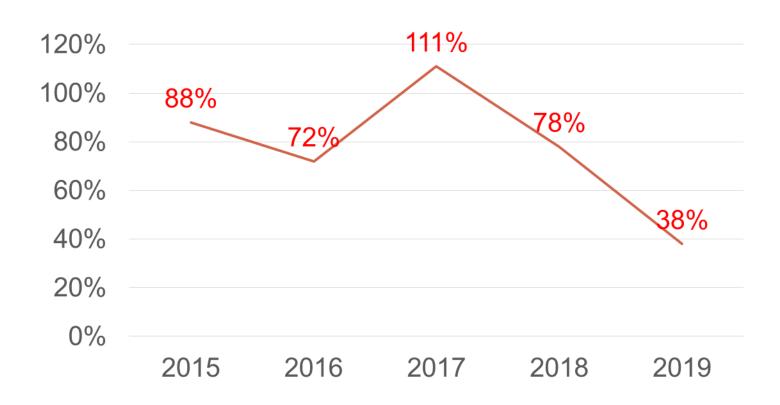




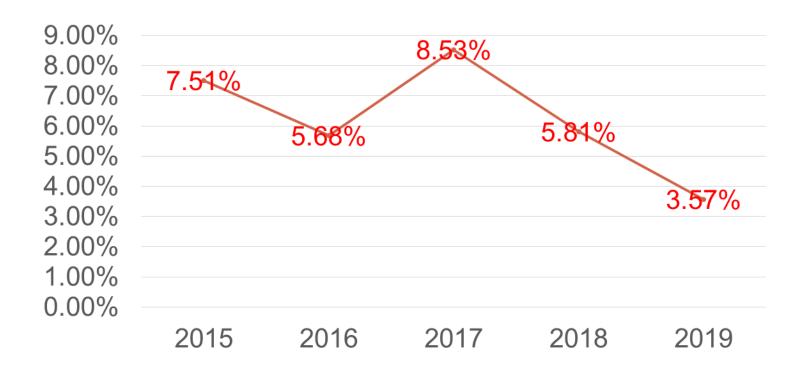
(4) Dividend policy



(5) Payout ratio(%)



(6) Dividend yield(%)





★2020 Q1 V.S 2019 Q1

2020 unit: thousand NT\$		
Operating Revenue	365,963	
Gross Profit	26,058	
Non Operating income	(18,378)	
Net Profit After Tax	4,615	
EPS	0.08	

2019			
	unit: thousand NT\$		
Operating Revenue	526,944		
Gross Profit	33,847		
Non Operating income	4,147		
Net Profit After Tax	30,682		
EPS	0.50		



★Service Item & Ratio

Year Product Main	2019	2018	2017
Europe	24.85%	26.13%	32.94%
Turkey/Greece/Egypt	21.58%	N/A	N/A
America	4.53%	3.28%	9.69%
NZ & Aus	3.15%	2.96%	2.82%
Cruise	11.14%	12.37%	10.36%
Asia	6.39%	5.58%	4.74%
Mainland China	14.30%	12.92%	13.15%
Japan	6.97%	6.95%	7.36%
Domestic Tours	1%	0.85%	0.74%
*Other	6.09%	28.96%	18.20%

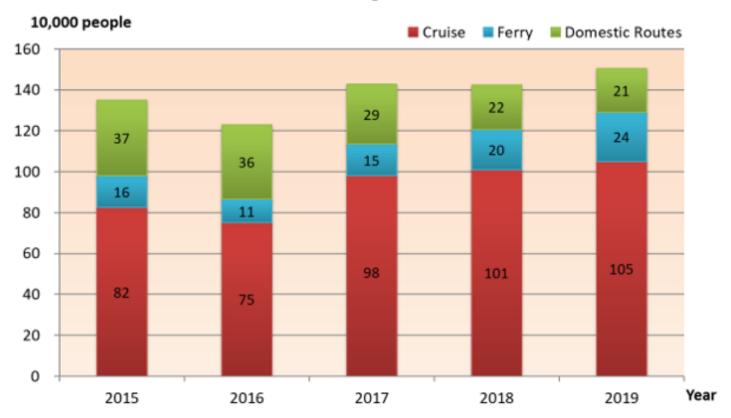
* the other service income \cdot handling fee \cdot commission \cdot cargo income

Travel Market Analysis





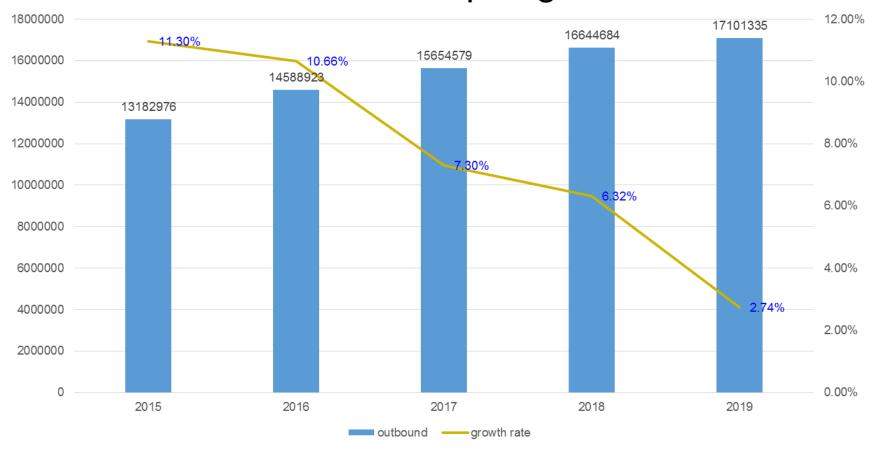
Passengers



from: Taiwan International Ports Corporation, Ltd.

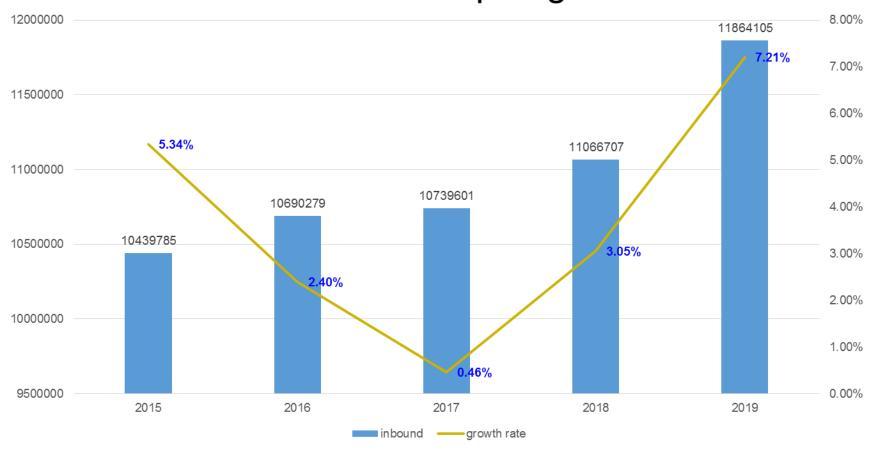


2015-19 outbound pax growth rate





2015-2019 Inbound pax growth rate





★The impact of COVID-19

- The restriction of outbound tour group until 30 Jun
- From January to May, revenue dropped 63.65% yoy



★In response to the outbreak

Internal adjustment

- 1) Epidemic prevention in the office and maintain the health status of colleagues.
- 2) From April to June, the chairman of the board does not pay, and the high level managers reduce salary by 30%.
- 3) Control expenses, suspension of unnecessary marketing expenses and business travel, and adjustment of working hours.
- 4) Consult with relevant suppliers to adjust various rents and maintenance costs.
- 5) Optimize various products and services, and develop diversity products in accordance with consumer needs.
- 6) Continue to strengthen education and training, enrich the professional skills, and accumulate energy.



★Operation focus of second half

- Pay attention to changes in the epidemic situation and adjust strategies accordingly.
- Deploy in advance to prepare for market recovery.
- Continue to optimize products and services to maintain the best state of the team.
- Focus on domestic tourism products.
- Diversified management.





Thank you for your attention!